



INTRODUCING

HAWAIIANA'S WEBAXIS HOMEOWNER PORTAL

What is available on the homeowner's portal?

You may view your Account Information

- Including your Monthly Dues and Payments

*IF YOU HAD PREVIOUSLY REGISTERED WITH WEBAXIS YOU DO NOT NEED TO DO ANYTHING AT THIS TIME.

*IF YOU ARE CURRENTLY A **SUREPAY** SUBSCRIBER, YOUR MONTHLY AUTO PAYMENT WILL CONTINUE AS SCHEDULED. WE DO ENCOURAGE YOU TO REGISTER TO BE ABLE TO ACCESS YOUR ACCOUNT INFORMATION.



You may submit online payment

- Ultra Fast Transactions
- Secure & Reliable
- Link and Pay Multiple Association Accounts
- One time payment or set up recurring payments

*Online payments are subject to convenience fees.



REGISTER NOW

visit hawaiiانا.cincwebaxis.com or click the QR code below



Apple Store



Google Store



Call for more information :



808-440-5530

As part of our continued efforts to elevate our technology and provide more efficient tools for homeowners, we are pleased to inform you that Hawaiiana has a new ONLINE payment portal for Kuapa Isle. The new payment portal will allow you to pay your association dues using your credit or debit card or checking or savings account (e-check). E-check is processed as ACH, so payments can be drawn only from U.S. bank accounts. The acceptable credit cards are VISA, Master Card, Discover, and American Express. Likewise, e-check and credit or debit card payments are subject to convenience fees.

The **new** convenience fee for credit or debit card payment is 3.25%, and e-check remains at \$3.00.

As a current homeowner in KUAPA ISLE you have been pre-registered for access to the portal. To assist you with logging in for the first time, please click the button below to create your secure password to access the portal. Going forward you can access the portal with your username, which is the email address we sent this message to, and your new password at hawaiiana.cincwebaxis.com.

[Click Here to Set Your Password](#)

If you previously registered with **Frontsteps**, please note that the online payment service from that website will phase out effective January 1, 2025. **This also means that any recurring payment you previously set up to pay your monthly association dues will terminate. You will still be able to access your association's documents as well as account information up to 12/31/2024.**

While the new payment portal will allow you to set up a new recurring payment, it also allows you to make a one-time e-check or credit card payment for your account. Note that recurring set up will ONLY deduct monthly regular dues and will not include non-recurring charges such as late fees, legal fees, fines, and return fees. An "Account Information" tab is also available which will allow you to view details of your monthly charges and payments.

If you are currently on Surepay, you do not need to do anything at this time. Your monthly auto payment will continue as scheduled.

The **new** online payment portal is also accessible via an app for your mobile device. You can download the Hawaiiana Management app from the App Store for Apple devices or Google Play for Android devices. The online payment portal and mobile app will have the same functionality and information.

Should you have any questions, please reach out to our Accounting Specialists at 808-440-5530 or e-mail us at: paymentinquiry@hmcmtg.com.